



SMS Terms and Conditions

What we do with your mobile number

Privacy: INOVA Federal Credit Union does not share or use your mobile number for any other purpose, other than as stated in our Privacy Policy.

Fees: INOVA Federal Credit Union does not charge users fees to receive text messages. However, Message and Data Rates May Apply. Your mobile carrier may put these charges on your mobile bill or may deduct them from your prepaid account.

Opt-In: By opting in to INOVA Federal Credit Union text program, you agree to receive text messages from INOVA Federal Credit Union.

How to opt out

Opt-Out: To opt-out (discontinue receiving messages), reply "STOP" to (800) 826-5465 from your mobile device, or via email request to mervices@inovafcu.org. You will not receive any additional messages unless you opt-in again.

Help: For help please email us at mervices@inovafcu.org or call (800) 826-5465.

Wireless Operator Reachlist: Our participating carriers include but are not limited to AT&T®, SprintPCS®, T-Mobile®, U.S. Cellular®, Verizon Wireless®.

Warranty: INOVA Federal Credit Union is not liable for any delays in the receipt of any SMS messages connected with this program. Delivery of SMS messages is subject to effective transmission from your wireless service provider/network operator to your mobile device.

Privacy Policy

Privacy Policy: INOVA Federal Credit Union respects your privacy. We will only use information you provide to transmit your text message. Nonetheless, we reserve the right at all times to disclose any information as necessary to satisfy any legal, regulatory or governmental request, to avoid liability, or to protect our rights or property. When you complete forms online or otherwise provide an organization the information in connection with the service, you agree to provide accurate, complete, and true information. You agree not to use a false or misleading name or a name that you are not authorized to use. If we, in our sole discretion, believe that any such information is untrue, inaccurate, or incomplete, we may refuse you access to the service and pursue any appropriate legal remedies.

Privacy, Security and Disclosure

For more information on our privacy, security and disclosure [click here](#).

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